



## Resident Resource Guide

### Emergency Bill Assistance

District III 276-236-5228

For those age 60 and older

Red Cross 276-236-2891

Rooftop of Virginia 276-236-7131

206 N. Main Street, Galax, VA 24333

#### Appalachian Power

Low Income Home Energy Assistance Program (LIHEAP) 800-956-4237

Hope Inc. CRISIS Intake Hours: M-F 9:00 AM – 12:00 PM & 1:00 PM – 4:00 PM

EMERGENCY ASSISTANCE (homelessness, eviction notices, utility disconnects)

Gail Hudler (Housing Solutions Coordinator)

276-228-6280 ext. 253 or email [ghudler@wythehope.org](mailto:ghudler@wythehope.org)

### Weatherization Assistance Program

Rooftop of Virginia Cap PO Box 853 Galax, VA 24333

Counties: Carroll and Grayson City: Galax

276-236-7131 [sjones@rooftopofvirginia.com](mailto:sjones@rooftopofvirginia.com)

### Clothing

Church of the Good Shepherd 276-236-4957

9441 Grayson Parkway Galax, VA 24333

[www.goodshepherdgalax.org](http://www.goodshepherdgalax.org)

First Baptist Church 276-236-5185

1024 E. Stuart Drive Galax, VA 24333

[www.fbcgalax.org](http://www.fbcgalax.org)

Galax Ministry 276-236-3147

Goodwill Industries 276-236-3452

1015 E. Stuart Drive Galax, VA 24333

[www.goodwillvalleys.com](http://www.goodwillvalleys.com)

Rooftop of Virginia 276-236-7131

206 N. Main Street Galax, VA 24333

[www.rooftopofvirginia.com](http://www.rooftopofvirginia.com)

Willing Partners 276-236-2072

544 E. Stuart Drive Galax, VA 24333

### Counseling Services

Appalachian Community Services

641 Carrollwood Drive, Woodlawn, VA 276-728-2070

Aycock Emory 120 W. Grayson Street, Galax, VA 24333

276-236-4644

Carrefour Counseling & Play Therapy LLC

205 W. Grayson St. Galax, VA 24333 (276)383-0400

Center for Behavioral Health [www.tcrh.org](http://www.tcrh.org)

500 Glendale Road, Galax, VA 24333 276-236-1699

Chestnut Creek Counseling Center

[www.chestnutcreekccc.com](http://www.chestnutcreekccc.com)

210 Calhoun Street Galax, VA 24333 276-238-1126

Family Preservation Services Inc.

523 N. Main St. Hillsville, VA 24343 276-238-8885

Mt. Rogers [www.mtrogerscsb.com](http://www.mtrogerscsb.com)

6999 Carrollton Pike, Suite 1, Galax, VA 24333

276-238-9700

Mt. Rogers Community Services Board – Rapid Access

Intake

108 Bedwell Street, Independence, VA 24348

276-773-3515

Peace of Mind Services 210 Calhoun Street, Galax, VA 24333

276-238-9555

The Olive Branch Psychosocial Rehabilitation

401 S. Main St Galax, VA 24333 (276)601-6121

Youth Advocate Programs (YAP) NRV

930 Cambria St. NE Christiansburg, VA 24073

540-342-1261 \*Coming to Galax VA January 2019

### Court Services

Southwest Virginia Legal Aid Society

227 W. Cherry Street, Marion, VA

[www.svlas.org](http://www.svlas.org) 800-277-6754/276-783-8300

VA Department of Juvenile Justice – 27<sup>th</sup> Judicial District

Court Service Unit – Juvenile Intake Services

703 S. Main Street, Galax, VA 24333

276-236-2963

Intake Hours

Galax: Monday (9AM-11AM), Wednesday (9AM-11AM),

Thursday (3PM-5PM)

Galax: Monday (2PM-4PM) located on the 3<sup>rd</sup> floor of the

Grayson Court House

Carroll: Tuesday (9AM-11AM), Tuesday (1PM-3PM) located

A-101 Carroll Court House)

Information needed to file a petition:

For petitioner, child, and parents: Name, Address, Telephone,

Date of Birth, and Social Security Number

Samples of petitions that may be filed. Custody, Visitation,

Support (child and spousal), Paternity, Protective Orders,

Delinquency, CHINS, Emancipation, Child Abuse and Neglect

### Domestic Violence and Abuse

Family Resource Center, Inc. 1-800-613-6145

23 Hour Hotlines

PO Box 612, Wytheville, VA 24382

Administrative Office: 276-625-0219

Wytheville: 276-228-3522

Galax: 276-236-0364

Marion: 276-782-1608

Fax: 276-228-7152

Family Violence and Sexual Assault VA Hotline

1-800-838-8238

[www.closerthanyouthink.org](http://www.closerthanyouthink.org)

VA Adult Protective Services Hotline 1-888-832-3858

VA Child Protective Services Hotline 1-800-552-7096

### Emergency Help (9-1-1)

Police Department

Galax: 276-236-8102

353 N. Main Street, Galax, VA

Independence: 276-773-3703

136 E. Main Street, Independence, VA

Sherriff's Department

Grayson County: 276-773-3241

122 Davis Street, Independence, VA

### Employment/School

Virginia Employment Commission (VEC)

276-236-5105

963 East Stuart Drive, Galax, VA 24333

PO Box 1398, Galax, VA 24333

Fax: 276-236-6119 <http://www.vec.virginia.gov/galax>

Early Head Start/Head Start

Vicki Myers, Head Start Director

276-236-7131 ext. 243

[vmymers@rooftopofvirginia.com](mailto:vmymers@rooftopofvirginia.com)

Galax Head Start 105 Rosenwald Felts Drive, Galax, VA

24333 276-238-86330

Galax Early Head Start 103 Hospital Drive, Galax, VA 24333

Toddler Department: 276-236-2874

Infant Department: 276-236-2575

Fries Head Start

76 Gilley Drive, Fries, VA 24330

276-744-3345

### Grayson County Schools

Program for: Two, Three, and Four Year Old Children Who Need Early Education  
Contact the Grayson County School Board if you know a child with any of these problems:

- A very slow rate of development
- Speech, hearing, or visual difficulties
- Behavior or emotional problems
- Special health needs
- Mental development issues

Special Education Supervisor

Grayson County Public Schools

115 Mill Avenue P.O. Box 888

Independence, VA 24348 Phone: 276-773-2026/276-773-2006

### Family and Pregnancy Services

Family Preservation Services Inc.

(276-238-8885) 523 N. Main Street, Hillsville, VA 24343

Infant and Toddler Connection of Mount Rogers

276-223-3270

540 West Main Street, Wytheville, VA 24382

Fax: 276-228-3430

Mount Rogers CSB Fernwood Counseling Center

6999 Carrollton Pike, Suite 1, Galax, VA 24333

276-238-9700

Tri-Area Crisis Pregnancy Center

276-236-7121

111 N. Main Street, Galax, VA 24333

Virginia Department of Health

[www.vahealth.org](http://www.vahealth.org)

Galax City: 502 S. Main Street, Galax, VA 24333

276-236-6127

Grayson County: 186 W. Main Street, Independence, VA 24348

276-773-2961

### Food Pantries and Programs

**Food Stamp Program** (Virginia Department of Social Services)

[www.dss.state.va.us](http://www.dss.state.va.us) Grayson County 276-773-2452

**Fancy Gap Friends** 276-235-7115

**Food Bank** (Will meet at Mt. View Park, Galax)

**Rooftop of Virginia** 276-236-7131

206 N. Main Street, Galax, VA 24333

(Must have social security cards for everyone living in the home)

**Willing Partners** 276-236-2072

544 E. Stuart Drive, Galax, VA 24333

**Women, Infants, and Children (WIC) Program** (Virginia

Department of Health) [www.vahealth.org](http://www.vahealth.org)

Grayson County 276-773-2961

### Housing Programs

**Emergency Home Repair**

Sandy Jones 276-236-7131 ext. 228

[sjones@rooftopofvirginia.com](mailto:sjones@rooftopofvirginia.com)

**HOPE Inc.** (Formerly Mountain Shelter)

877-818-8680 Wytheville, VA

**Indoor Plumbing Rehabilitation Program (IPR)**

Opal Kegley, Rooftop of Virginia CAP

276-236-7131 ext. 229

**Rooftop of Virginia** 276-236-7131

206 N. Main Street, Galax

[www.rooftopofvirginia.com](http://www.rooftopofvirginia.com)

(Weatherization – Sandy Jones [sjones@rooftopofvirginia.com](mailto:sjones@rooftopofvirginia.com) or

276-236-7131 ext. 228)

**VHDA** [www.vhda.com](http://www.vhda.com)

**Virginia Weatherization Assistance Program**

<http://www.dhcd.virginia.gov>

### Fries Area

**Riverview of Virginia Apartments** (Elderly, Disabled, Handicapped) 276-744-3447

215 Hilltown Road, Fries, VA

### Galax Area

**Glendale Apartments** 276-236-9961

102 Sutherland Road, Galax, VA

**Harmony Village** 276-236-5555

1149 Glendale Road, Galax, VA

**Midtown Apartments** (Cater to senior citizens) 276-238-8154

305 N. Main Street, Galax, VA

**Northway Apartments** 276-236-8991

128 Wilson Avenue, Galax, VA

### Independence Area

**Grayson Manor** (Disabled, Handicap, Elderly) 276-773-3500

224 Nichols Drive, Independence, VA

**Penn Court** 276-773-3782

120 Bedwell Street, Independence, VA

### Interpreter Services

**Language Solutions** <http://www.langugeline.com/>

### Legal Assistance

**Southwest Virginia Legal Aid Society** 276-783-8300

227 W. Cherry Street, Marion, VA

[www.svlas.org](http://www.svlas.org)

800-277-6754

### Medical Resources

**Free Clinic of the Twin Counties** 276-236-0421

140 Larkspur Lane, Suite C, Galax, VA

(Tues -Thurs 9:30-4:30)

(Provides medical assistance for individuals without insurance)

**Konnarock Health Clinic – Damascus** 276-388-3411

20471 Azen Road, Damascus, VA

**Tri Area Health Clinic** 276-389-2292

14558 Danville Pike, Laurel Fork, VA 24352

**Twin County Regional Hospital** 276-236-8181

200 Hospital Drive, Galax, VA [www.tcrrh.org](http://www.tcrrh.org)

**Virginia Department of Health** [www.vahealth.org](http://www.vahealth.org)

Galax City: 276-236-6127

Grayson County: 276-773-2961

### Medication Assistance

**Department of Medical Assistance Services**

[http://www.dmas.virginia.gov/Content\\_pgs/pharm-home.aspx](http://www.dmas.virginia.gov/Content_pgs/pharm-home.aspx)

**Mount Rogers Medication Assistance Program – The**

**Pharmacy Connection** [www.vhcf.org](http://www.vhcf.org)

Galax City – 276-236-6127

Grayson County – 276-773-2961

**Tri-Area Health Clinic** 276-398-2292

14558 Danville Pike, Laurel Fork, VA

### Substance Abuse/Rehabilitation

**Alcoholics Anonymous**

<http://www.aavirginia.org/hp/>

**Alcoholics Anonymous**

[http://www.aa.org/pages/en\\_US](http://www.aa.org/pages/en_US)

**Narcotics Anonymous**

[m.na.org](http://m.na.org)

**Life Center of Galax** 276-236-2994

112 Painter Street, Galax, VA

**Community Counseling Centers**

(Mount Rogers Community Services Board) 276-238-9700

[www.mtrogerscsb.com](http://www.mtrogerscsb.com)

6999 Carrollton Pike, Suite 1, Galax, VA

(Provides psychiatric evaluations, counseling, crisis services, and substance abuse services)

**Virginia AIDS Drug Assistance Program (ADAP)**

<http://www.vdh.go/epidemiology/DiseasePrevention/Programs/ADAP/index.htm>

### Senior Services

**Appalachian Independence Center**

276-236-6055

104 Rex Lane, Galax, VA

PO Box 864, Galax, VA 24333

Fax: 276-236-4700

**District Three Governmental Cooperative**

[www.district-three.org](http://www.district-three.org)

Galax: 300 Oldtown St. Galax, VA 276-236-5228

### District Three Governmental Cooperative

800-541-0933

4453 Lee Highway, Marion, VA 24354

<http://www.district-three.org/>

**Lifeguard (Medical Alarms)** 276-744-0166

PO Box 451, Fries, VA 24330

### Shelters (Temporary/Emergency)

**Coordinated Community Response to Homelessness – Wytheville**

276-228-6280 (ext. 253)

680 W. Main Street (HOPE Ministry Center)

(Provides temporary food and shelter to homeless men, women, and child including transients)

**Family Resource Center – Wytheville**

276-228-3522/800-613-6145

PO Box 612, Wytheville, VA [www.frc-inc.org](http://www.frc-inc.org)

(Provides emergency shelter, education, resources, and services addressing the issues of domestic and sexual violence and child abuse and neglect)

**Galax Hope House** 276-236-7573

408 W. Center Street, Galax

(Temporary housing for homeless men)

**Presbyterian Children's Home of the Highlands – Wytheville**

276-228-2861

425 Grayson Road, Wytheville, VA [www.pchh.org](http://www.pchh.org)

(Provides residential care for children in crisis ages 5-17)

### Transportation Assistance

**District III** 276-236-3055 300 Oldtown St, Galax, VA 24333

**Fancy Gap Friends** 276-235-7115

Transportation assistance (Must meet in Galax)

**Logisticare** 866-386-8331

Gas – Transport to Doctor's Appointment

\*Must have Medicaid

**Grayson County  
Department of Social Services  
129 Davis St. First Floor, PO Box 434  
Independence, VA 24348  
(276)773-2452 (276)236-9541**

### Services Offered:

Auxiliary Grants, Adoption Services, Adult Protective Services, Adult Services, Child Care Services, Child Protective Services, Energy Assistance, Foster Care, Intake and Prevention Services, Medicaid, Supplemental Nutrition Assistance (SNAP), Temporary Assistance to Needy Families (TANF), Foster Care Prevention Services